

Important **Consumer Notice**

The Law requires optometrists to provide patients with eyeglass or contact lens prescriptions upon completion of an eye examination or, if necessary, contact lens-fitting process.

However, optometrists may choose to withhold prescriptions for rigid, bitoric, and bifocal gas permeable contact lenses, as well as keratoconus or custom contact lenses not mass-produced.

Patients are encouraged to ask their treating optometrist about the release of these prescriptions prior to examination.

The practice of optometry in California is regulated by the Board of Optometry, which receives and investigates all consumer complaints involving the practice of optometry.

Complaints or grievances involving a California-licensed optometrist should be directed to:

**Board of Optometry
Department of Consumer Affairs
400 R Street, Suite 4090
Sacramento, CA 95814-6200
Phone: 1-800-547-4576
Email: optometry@dca.ca.gov
Internet: www.optometry.ca.gov**